CENTRE FOR
COMMUNITY
BASED RESEARCH

# 2025/2026

# Needs Assessment Evaluation Results Summary

**Date:**
**March 31, 2026**

**Data from October 6, 2025 to March 6, 2026**

CENTRE FOR COMMUNITY BASED RESEARCH

# Evaluation Research Question

**Evaluation research questions were developed in collaboration with CAAT and the Rainbow Resilience Advisory Board. These three questions guided our evaluation of the needs assessment activities:**

- **Overtime, who are the Rainbow Resilience interest groups and workshop participants?**
- **What is working well in Rainbow Resilience community engagement activities (e.g. needs assessment workshops and surveys) and what could be improved into the future?**
- **How is the Rainbow Resilience Roadmap a sustainable and useful resources for community interest groups when providing culturally responsive sexual health services to LGBTQ+ newcomers in Ontario?**

CENTRE FOR
COMMUNITY
BASED RESEARCH

# Needs Assessment Evaluation Method

## Surveys

- After taking part in a Needs Assessment activity (i.e., interview, focus group or survey), participants were invited to fill out a short feedback survey.
- The survey asked a few basic questions about who they are, their experience with the activity (workshop, survey, or interview), and their thoughts on the Roadmap.
- As a thank-you, participants who completed the survey could enter a draw to win one of six $25 gift cards.

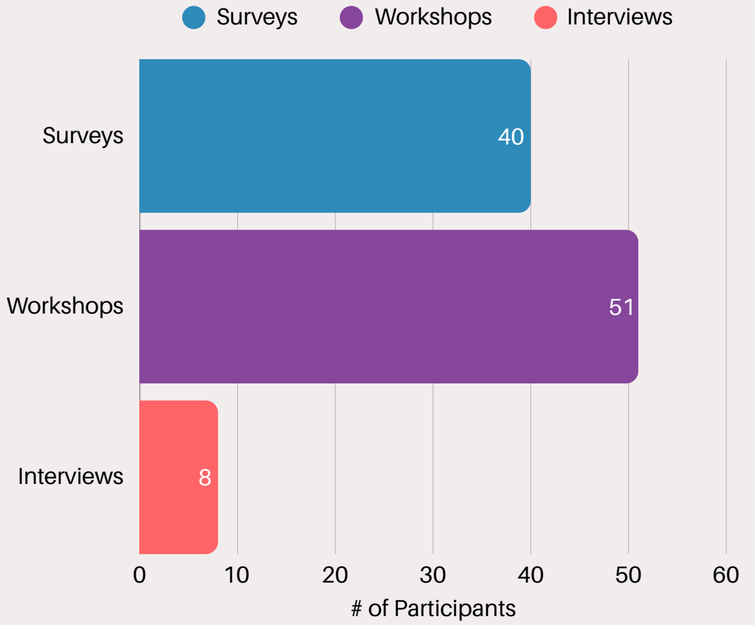
Note: The larger evaluation will introduce additional methods (e.g., focus groups, workshop surveys, and a third method to assess roadmap usefulness and sustainability (TBD)) as the project progresses. This powerpoint focuses only on surveys related to the needs assessment.

CENTRE FOR COMMUNITY BASED RESEARCH

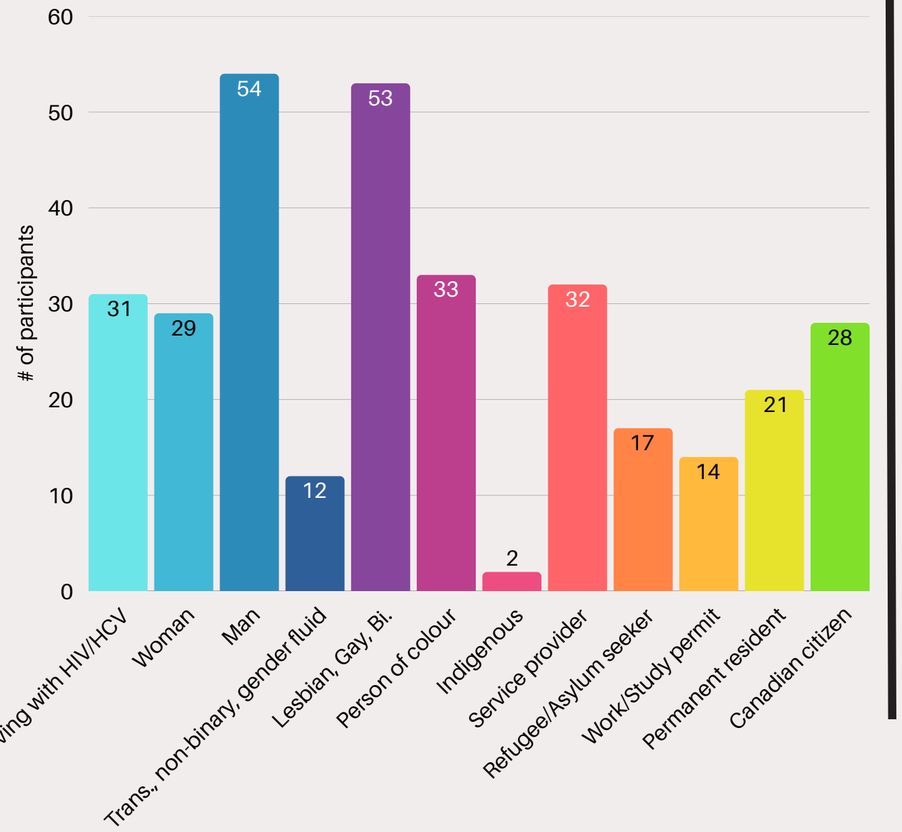
# Evaluation Participants

## Total=99

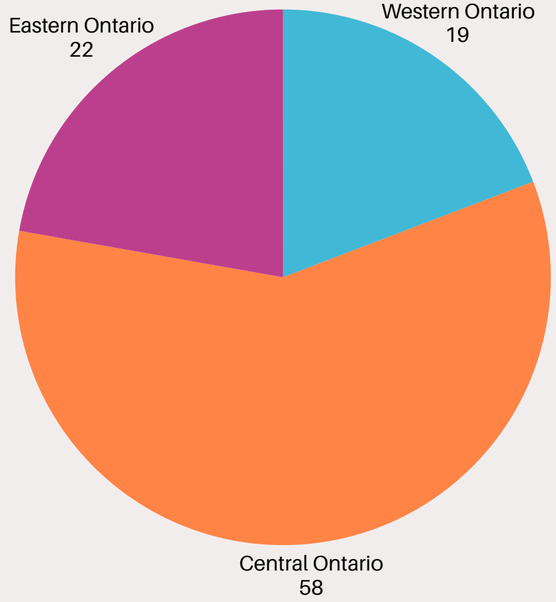
### # participants by needs assessment method




### Participant demographics*




### # of participants by region




*Note: Participants could check multiple answers, number of responses do not equal 100%

CENTRE FOR COMMUNITY BASED RESEARCH

# Highlights of the Needs Assessment Methods

**Overall, participants felt the needs assessment was important, accessible, and engaging.**

"By acknowledging these inequalities and providing a platform for open community dialogue, I believe you have taken the right steps. This approach ensures we are moving in the right direction." (Workshop Respondent)

**Survey Respondents (N=40)**

Reported the survey was easy to understand

80%

**Survey Respondents (N=40)**

Reported the topic was important

75%

**Interview Respondents (N=8)**

The interview was easy to understand

100%

**Interview Respondents (N=8)**

Reported the the topic was important and the questions asked about the right things

100%

**Workshop Respondents (N=51)**

Reported the facilitator was easy to understand

98%

**Workshop Respondents (N=51)**

Reported the topic was important

90%

CENTRE FOR
COMMUNITY
BASED RESEARCH

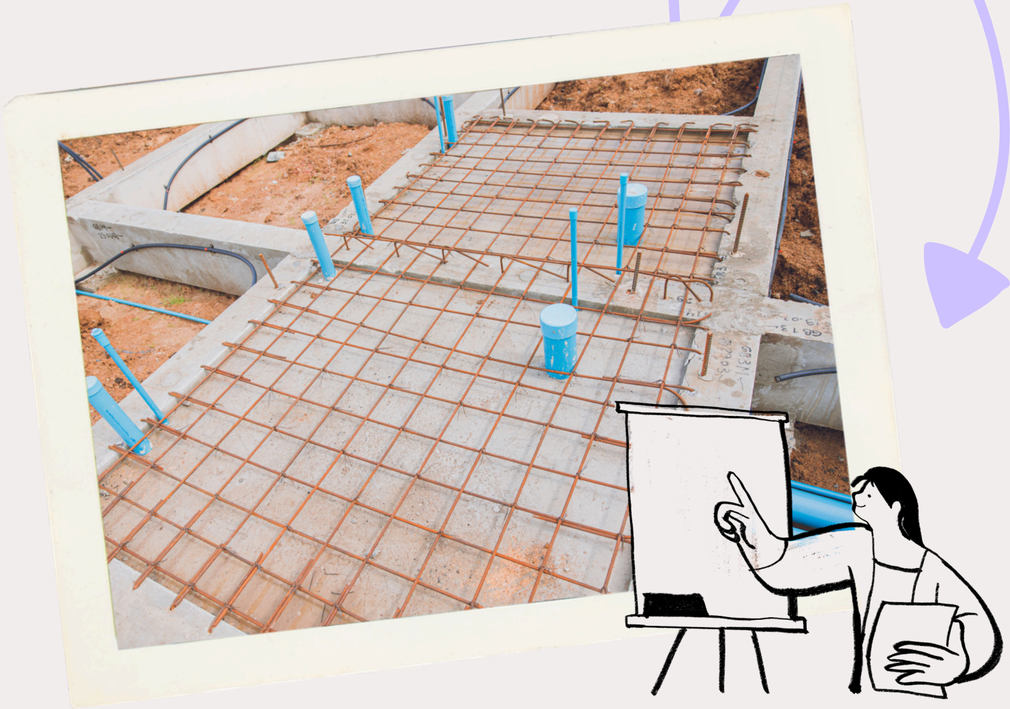
# Highlights of the Needs Assessment Methods

"I appreciated the mix of multiple choice and short answer." (Survey Respondent)

"What worked is the way the questions were open to interpreting, I felt that I could provide my unique perspective to the questions." (Interview Respondent)

"the session had a good rhythm, not to fast or too slow. The facilitator kept it engaging and was clearly open to listening. The content was clear and easy to take in. Interesting discussion." (Workshop Respondent)

CENTRE FOR COMMUNITY BASED RESEARCH



# Areas for improvement

**Survey feedback (N=40)**

**65%**

Respondents reported the survey needed no improvements

**15%**

Respondents reported feeling they didn't have anything important to share

**Interview feedback (N=8)**

**87%**

Respondents reported the interview needed no improvements

**13%**

One respondent suggested offering follow-up information, if requested

**Workshop feedback (N=51)**

**68%**

Respondents reported the workshops needed no improvements

**10%**

Reported wanting to learn more about sexual health services for LGBTQ+ newcomers

CENTRE FOR COMMUNITY BASED RESEARCH

# More Feedback from Workshop Participants

**Evaluation respondents' offered some concrete feedback on workshop timing, facilitation, and discussion topics that may be helpful to consider in the next phase of the project.**

## Workshop Timing

"Would be best to set it as a 2-hour session"

" if we can have more time options would be good...ppl in shifts could choose other time for the workshop."

## Workshop Facilitation

"sometimes people are talking over each other or getting off topic and I feel if they were reminded to stay on topic or not to talk over people while they're answering, it would be nice"

"More snacks "

"The facilitstors are well equipped but they can benefit from mote of a deep dive in learning the ins and outs of ON system for zero/first generation migrants health."

## Workshop Topics

"There's a rural lens needed for folks with work and student permits in rural and remote

"Would love for solutions and see how these group sessions affect the people making laws to help us."

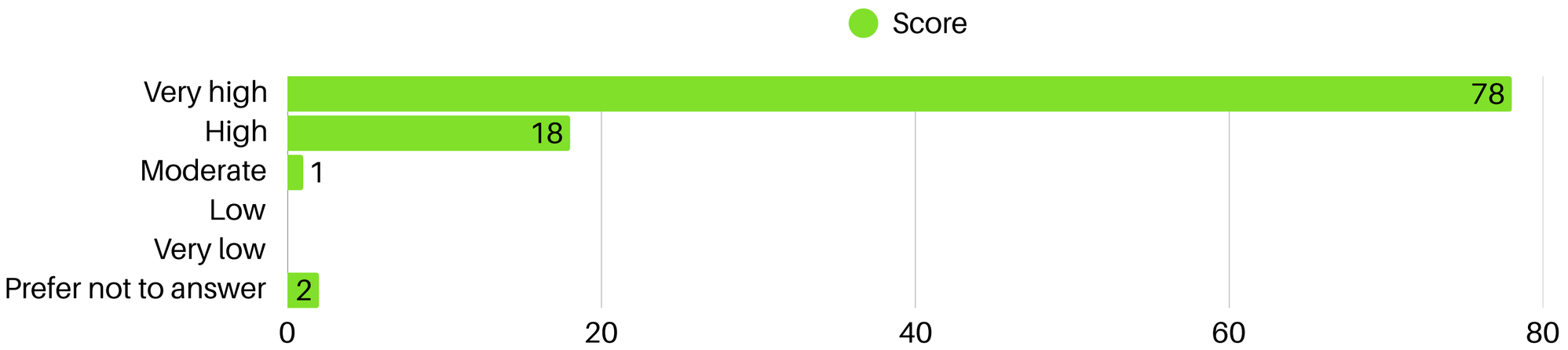
"it could do with some practical takeaways on how to work more effectively with LGBTQ+ Immigrants.

"I think one limit of a presentation like this is that a lot of the sources and referrals are very very difficult to check and keep updated, so it's very easy to list a service that doesn't work as you think it might, or a service that's in such a significant deficit that it's unable to help people at all in the case of a lot of housing stuff."

CENTRE FOR
COMMUNITY
BASED RESEARCH

# Roadmap usefulness score

**Survey Question:**
The project plans to create a Road Map of Sexual Health Services for LGBTQ+ Newcomers Living with HIV/HCV in Ontario. It will include information on different HIV/HCV services in Ontario as well as information on how to make services more inclusive for LGBTQ+ newcomers living with HIV/HCV. Please rate how useful you would find such a resource:




**Legend**
10-9: Very high
8-7: High
6-5: Moderate
4-3: Low
2-1: Very low

N=99

CENTRE FOR COMMUNITY BASED RESEARCH

# Participant's Ideas about Building the Roadmap

## Relevance

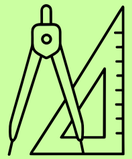
- Participants expressed enthusiasm about the roadmap

"Having one roadmap that all service providers and service users can reference for a variety of client circumstances would be ideal because clients also gain and lose health insurance and this would help to navigate their changing needs." (Workshop Respondent)

## Content

- Offer funding info or help reduce high service costs and start new grassroots ASOs,
- Provide broader sexual health supports, expanding beyond HIV/HCV,
- Include wraparound supports (e.g., mental health, Trans health, addiction, housing, employment),
- Address HIV, LGBTQ+, and anti-black stigma/rights, and need for community organizing
- Point towards training for healthcare providers in LGBTQ+ and HIV/HCV health and cultural responsive healthcare

## Format & Use



- Circulate through various media, such QR codes, posters/flyers in gathering spaces and waiting rooms, websites, and recorded talks to increase accessibility,
- Include hyperlinks to services searchable through postal code/region,
- Make in multiple languages

"It should be simple, easy to understand and implement" (Survey Respondent)

## Sustainability

- Allow easy updates,
- Allow users to provide feedback on services,
- Target service users, service providers, and healthcare providers

"stay vigilant about what resources actually exist and what they offer" (Workshop Respondent)

"there should be a team of navigators who can answer questions and connect us with doctors in our area" (Survey Respondent)

CENTRE FOR
COMMUNITY
BASED RESEARCH

# To consider **moving forward**

**People enjoyed the needs assessment activities**

The workshop discussion was especially appreciated -- good news for the next phase of the project!

**People are excited about the Roadmap**

The idea of the roadmap scored high. The challenge will be keeping the content up-to-date with relevant and accessible resources across Ontario.

**Continue rolling analysis of evaluation results**

Evaluation results will continue to be analyzed in an ongoing basis, allowing us to integrate and respond to feedback in real-time

CENTRE FOR
COMMUNITY
BASED RESEARCH

# Thank You

*This evaluation was conducted by:*


*Katie MacEntee (project lead)*
*Senior Researcher,*
*Centre for Community Based Research*

*Rashmi Narkhede*
*Centre Researcher,*
*Centre for Community Based Research*

*Sarah Switzer*
*Senior Researcher,*
*Centre for Community Based Research*

*With support from:*


*Syed Mustafa Jamal*
*Rainbow Resilience Project Lead,*
*Community Alliance for Accessible Treatment*

*Wania Amir Khan*
*Rainbow Resilience Program Coordinator,*
*Community Alliance for Accessible Treatment*


*For more information about this evaluation please contact:*


katie@communitybasedresearch.ca

www.communitybasedresearch.ca